



The Partner of Choice for Extending the Life of Mobile Devices

At Assurant, we help over 300 million people around the world stay connected by working with the world's top brands to protect, support and optimise mobile device use.

**“We help
people thrive
in a connected
world.”**

We do this through insurance and warranty programmes, technical support, customer service and logistics, and sales optimisation solutions - all designed to boost revenue, build trust and drive long-term value.





Whether your focus is attracting new customers, improving retention, enhancing efficiency or supporting sustainability goals, our services are built to slot seamlessly into your operations. From device protection and setup to repairs and resale, we cover every step of the customer journey.

Maximising Value. Minimising E-Waste.

Every solution we offer is designed with a clear goal: extend device life and reduce environmental impact. We repair, replace and repurpose mobile devices with efficiency, accuracy and scale, helping to cut e-waste and support the shift towards a more circular economy.

Customers rely heavily on their devices. Downtime causes disruption - so speed matters. That's why we've invested in smart automation, skilled teams and robotic precision in our global Device Care Centres. This allows us to handle tasks like cleaning, testing, grading and data wiping quickly and consistently - getting devices back into use faster.





Why Choose Us?

-  Industry-leading purchasing platform
-  Access to huge volumes
-  High-quality devices with automated checks
-  Comprehensive data security procedures

Whether you're sourcing devices or looking to improve your refurbishment processes, our infrastructure and technology are designed to deliver consistent, high-quality results at scale.

Flexible Services for Retailers & Traders

We offer a wide range of services, including:

-  Bulk repairs
-  Individual phone refurbishment
-  Trade-in and upgrade programmes
-  Walk-in repair services

This flexibility means you can offer more to your customers while reducing costs and improving sustainability.

Proven Impact Since 2009

Through our Trade-In and Upgrade programmes, Assurant has:

-  Repurposed 180 million devices
-  Diverted 36,000 metric tonnes of potential e-waste
-  Avoided 9.4 million metric tonnes of CO₂ emissions

We've also paid out over \$21 billion to customers trading in old devices - helping fund their next purchase while giving those devices a second life through our certified pre-owned schemes.



Better Returns for Businesses

Refurbished devices offer affordable access to top tech for consumers, and maximum recovery values for businesses. With AI-powered grading and a network of over 900 buyers across five continents, we match each device with the right buyer to secure the best price - far beyond bulk-only models.

What's more, only qualified devices enter our resale channels, ensuring that your customers get reliable, high-quality handsets every time.

DISCOVER HOW WE CAN WORK TOGETHER AT [ASSURANT.COM](https://www.assurant.com)